NOEL JAMES

Professional profile

Technical writing for HVAC, mechanical engineering and software

Experience grounded in engineering

I am Noel James, a technical writer and editor with more than 25 years of documentation experience. My background in aircraft maintenance, installation, commissioning and service engineering helps me explain complex products and processes with the reader’s task in mind.

Industries and systems

HVAC and building automation: valves, actuators, sensors, controllers and refrigeration equipment.

Mechanical engineering: heavy industrial equipment for tube production, rolling and steelmaking.

Software: user guidance for HMI design tools, energy management and sustainability applications.

What I can help you produce

Operating and service manuals; software user guides and online help; safety instructions and standard operating procedures; functional descriptions; technical explanations; training materials and video tutorials.

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Working together

Clear information, consistent delivery

I work with subject-matter experts to understand the product, the reader and the task. My experience includes coordinating international writing teams, maintaining terminology and style guidance, standardising documentation and supporting localisation.

Authoring and editorial experience

Structured and topic-based authoring, XML documentation and DITA concepts; editing technical English; Simplified Technical English; terminology management; document quality reviews and technical illustrations.

Tools used in my work

Authoring and content management: Schema ST4, DocBook XML, oXygen XML Editor, Adobe FrameMaker, XMetaL and MadCap Flare.
Collaboration and localisation: Confluence, Jira, SVN and Phrase.
Visual and training content: Snagit, Camtasia, Photoshop and CorelDRAW.
Tools listed reflect career experience; project requirements and current workflows are discussed individually.

Languages and working location

Native English speaker; also works in spoken and written German. Based in Mönchengladbach, Germany.

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